



UNUSED PRODUCTS:

R&A Cycles accepts returns and exchanges on any unused product within 30 days of purchase. This form must be filled out and sent back with any products sent back in-order to receive an exchange or refund. All products must be returned with original tags and packaging. Products returned without original tags will incur a 15% restocking fee.

USED PRODUCTS:

R&A Cycles does not accept returns or exchanges on used products.

REASON FOR RETURN: _____

HAVE YOU SPOKEN TO ANYONE REGARDING YOUR RETURN? yes no
IF YES, DO YOU KNOW THE SALES ASSOCIATE'S NAME? _____

SELECT TYPE OF RETURN:

- RETURN/EXCHANGE** - unused product with box within 30 days of purchase
 - REQUEST EXCHANGE**
 - REQUEST REFUND**
 - REQUEST REPLACEMENT** - please specify replacement below
 REASON FOR REPLACEMENT: _____
 - 30 DAY MONEY BACK GUARANTEE** - only available on participating brands.
- DEFECTIVE PRODUCT**
 - REQUEST REPLACEMENT** - please specify replacement below
 REASON FOR REPLACEMENT: _____
- OTHER** - must be approved by R&A Cycles Customer Service - 718.636.5242
 Specify: _____

CUSTOMER NAME: _____
ADDRESS: _____
CITY, STATE, ZIP CODE: _____
PHONE: _____ **EMAIL:** _____
DATE OF PURCHASE: _____

SEND RETURNS TO:
 R&A CYCLES
 ATTN: RETURNS / EXCHANGES
 468 BALTIC ST.
 BROOKLYN, NY. 11217

RETURN INFO: Please write items your are returning here

ITEM / SKU#	COLOR	SIZE	QUANTITY	INTERNAL USE

EXCHANGE INFO: Please write items you would like to exchange your items to

ITEM / SKU#	COLOR	SIZE	QUANTITY	INTERNAL USE

*FOR EXCHANGES OF UNUSED PRODUCTS WITHIN 30 DAYS, IF THE PRICE OF THE REPLACEMENT ITEM IS GREATER THAN THE PRICE OF THE RETURNED ITEM, YOU WILL BE CHARGED THE DIFFERENCE PLUS SHIPPING.